



May 26, 2009

To: Substance Use Disorder (SUD) Provider Network

From: BPA Claims Department

Re: Claims Processing

Dear Providers:

Effective immediately the BPA claims department will be processing SUD Claims payment twice a week. The claims department will be issuing payments on Wednesdays and Fridays. Providers will continue to receive remittance advices that supply the detail as to what claims have been paid. Always refer to the remittance advice when there are questions regarding what claims have been processed.

If you should have questions regarding this communication, please feel free to contact Jessica Robison, Claims Administrator at (208) 947-1275.

Thank you,

BPA Claims Department